

Richland Center High School

1996 US Hwy 14 West Richland Center, WI 53581 Building Futures, One Child at a Time

JON BOSWORTH Principal

STEVE BOARD Assistant Principal/Activities Director

To Whom It May Concern:

I am pleased to write this letter of recommendation on behalf of Progressive Travel. I am currently in my 31st year of teaching. I was the Director of Bands for the Boscobel (WI) School District for 19 years and am currently in my 12th year as Director of Bands for Richland Center (WI) High School. During my teaching career, I have contracted the services of Progressive Travel eight times. I could not have been more pleased to partner with Progressive Travel for our travel needs.

The first two trips I took, as a Director, were with different travel companies. My program was growing as we planned my third trip. We were attending a national music festival in Washington D.C. It was my desire to travel with our school's percussion equipment, rather than use the equipment that was to be supplied at the festival site. The problem was transporting that equipment. I received a mailing from Progressive Travel in 1995. It pictured very impressive looking Van Hool coaches, along with trailers that could be towed by a motor coach. I placed a call to the owner of the company. We chatted for about an hour about my program and our travel needs. During that conversation I learned a lot about the company and the owner. Joe Burnett, owner of Progressive Travel, is an accomplished musician and a business owner that is passionate about both music and travel. I knew after that call that this would become a special partnership.

After the initial call in 1995 I have never looked back. I have not solicited a quote from another company since 1996. I have toured the Progressive Travel headquarters numerous times since we took that first trip in 1996. What I discovered is employees that share the same passion as the company owner. I can sense a family atmosphere as I talk with the employees. It does not matter if I am chatting with the mechanics, drivers, or office staff. The number one priority with Progressive Travel is to provide the highest quality trip possible for our students, chaperones and group leaders. They will put every effort into making a memorable trip for all participants. The drivers on our tours interact with the students and chaperones with care and concern. The employees at Progressive Travel take the time to get to know my program, my students, and our needs, so we have the ultimate travel experience.

The equipment at Progressive Travel is state of the art. The motor coach fleet boasts European style Van Hool coaches. The entertainment system includes flat screen tv's, dvd, satellite radio, WiFI and ample outlets for travelers to charge their electronic devices. There are also microphones available on the coaches dedicated to the group leaders, making it convenient for announcements.

I could not be happier with my numerous travel experiences since partnering with Progressive Travel. I never have to worry with Progressive Travel. Every detail is taken care of for me. They are a full-service travel company that truly cares about their customers. Quality customer service seems to be lacking in many businesses that I deal with. I am thankful that I can always count on Progressive Travel for providing the best travel experience possible. If I can be of any service to you, please feel free to contact me! I give Progressive travel my highest recommendation!

Sincerely, Jeffrey J. Behrens Richland Center High School Director of Bands 1996 highway 14 west Richland Center Wi 53581 <u>behj@richland.k12.wi.us</u> (608)383-3863